HR Focus Group: HarvardKey Update

June 10, 2015
Wednesday
2:30 p.m.
124 Mt. Auburn, Room 3341
Agenda

HarvardKey:
• The Benefits
• Rollout Timeline
• A Sneak Peek
• Brainstorming Session
HarvardKey: The Benefits

HarvardKey is a unifying credential that enables access to email, desktop, and Web resources with a *single* login name and password.

- Successor to Harvard’s current PIN System
- New, mobile-responsive user experience for the login screen and account management suite (looks great on tablets, too!)
- Authentication and authorization are much more nimble
- Supports optional multifactor authentication
- Easier onboarding and off-boarding
- Supports the HUIT goal of “One Identity for Life” for any person — regardless of role — including seamless support for changes between roles, schools, etc.
Rollout Timeline

You’ll see changes to the old PIN login screen beginning in September, with waves of user populations invited to activate a HarvardKey soon after.

- September 22, 2015: New HarvardKey self-service account management functions available to all Alumni users
- Nov. 12, 2015: HarvardKey available to FAS and Central users in conjunction with Harvard’s IT Security Campaign
- Within 18 months, every Harvard Community user will be invited to onboard
Rollout Timeline

As we rebrand, all screens that currently contain PIN branding will be converted to HarvardKey.

- Alumni (Post.Harvard) credential goes away (this includes all active students)
- In Nov, for FAS and CADM+:
  - New Harvard users will claim a HarvardKey during onboarding
  - All password reset requests will go through HarvardKey
  - Existing users may claim a HarvardKey if they wish
  - One-year cycle for CADM+, since those users will need to reset password on anniversary

- Rollout will be coordinated with Security Campaign to reinforce strong-password requirement (including reminder that strong passwords don’t need to be periodically reset) and ensure that users will recognize the “claim your HarvardKey” email

- No changes to applications anticipated (with few exceptions for apps using dual credentials; we have already contacted their owners)
A Sneak Peek

Try it! http://tinyurl.com/harvardkey-login
## POI Role Types

<table>
<thead>
<tr>
<th>Current</th>
<th>Proposed Additional</th>
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<tbody>
<tr>
<td><strong>Sponsored Affiliations</strong></td>
<td><strong>Sponsored Affiliations</strong></td>
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<tr>
<td>• Consultant</td>
<td>• Incoming Employee/Transfer</td>
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<tr>
<td>• Contractor</td>
<td>• Collaborator</td>
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<tr>
<td>• Vendor</td>
<td>• Inter-school Affiliated</td>
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<tr>
<td>• Security</td>
<td>• Short-Term Visitor or Guest</td>
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<td>• Family Member</td>
<td>• Volunteer</td>
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<tr>
<td>• Tenant</td>
<td>• Hospital Employee</td>
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<td>• Smithsonian Employee</td>
<td>• Field Education Supervisor</td>
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<tr>
<td>• Other</td>
<td>• Academic Advisor</td>
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<tr>
<td><strong>Non-sponsored Affiliations</strong></td>
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<tr>
<td>• Overseer</td>
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<tr>
<td>• Harvard Management Co. Employee</td>
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<tr>
<td>• Retiree</td>
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<td>• Spouse of Deceased Retiree</td>
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<tr>
<td>• Retired Hospital Affiliate</td>
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<td>• Spouse of Deceased Hospital Affiliate</td>
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HR Brainstorming Session

As we prepare for initial HarvardKey rollout, we’d like to hear from you on how the transition can be easier for Harvard’s HR professionals.

- What are the most difficult points for onboarding new staff currently?
- How does the POI process currently work for you? Will the proposed changes be useful?
- How often will you add a new POI role to an existing Harvard identity?
- What is the best way for ensuring we have the “onboarding email” for all incoming Harvard users?
- What materials would work best for you to help you with the new processes?
  - Short videos
  - One-page handouts
  - Web page tutorial (with screenshots)
Thank you!