Identity and Access Management
IAM Lifecycle Committee
May Meeting: Early Access
Agenda

• Welcome
• Meeting Minutes
• Status Update
• Discussion: Early Access
• Wrap-up
  – Topic for next meeting
  – Timeframe for next meeting
  – Recap any action items
Minutes

• Any corrections?

• Action Item: Membership in technical oversight committee (next slide)
# Technical Oversight Committee Members

<table>
<thead>
<tr>
<th>Name</th>
<th>School/Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steve Duncan</td>
<td>Harvard Kennedy School</td>
</tr>
<tr>
<td>Tyson Kamikawa</td>
<td>Harvard Medical School</td>
</tr>
<tr>
<td>Sherif Hashem</td>
<td>Harvard Law School</td>
</tr>
<tr>
<td>Indir Avdagic</td>
<td>SEAS</td>
</tr>
<tr>
<td>Ken Ho</td>
<td>GSE</td>
</tr>
<tr>
<td>Jake Yerdon</td>
<td>HSPH</td>
</tr>
<tr>
<td>David Faux</td>
<td>HUIT Admin Tech/FAS &amp; College</td>
</tr>
<tr>
<td>Jonah Pollard</td>
<td>Unified Communication/Cloud</td>
</tr>
<tr>
<td>Tim Gleason</td>
<td>HUIT IAM/AD</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Name</th>
<th>School/Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carolyn Brzezinski</td>
<td>SIS</td>
</tr>
<tr>
<td>Sara Sclaroff</td>
<td>HUIT Admin Tech/HR</td>
</tr>
<tr>
<td>Rich Ohlsten</td>
<td>HUIT Admin Tech/Alumni</td>
</tr>
<tr>
<td>Colin Murtaugh</td>
<td>HUIT Academic</td>
</tr>
<tr>
<td>Dan Fitzpatrick</td>
<td>Partners</td>
</tr>
<tr>
<td>Eileen Flood</td>
<td>Campus Services</td>
</tr>
<tr>
<td>Randy Stern</td>
<td>Library IT</td>
</tr>
<tr>
<td>Joe Zurba</td>
<td>HUIT Security</td>
</tr>
</tbody>
</table>
Status Report

• Releases - Completed
  – Application Administration Portal (for internal Product Team use with registering PIN applications)

• Releases – Coming up soon
  – PIN Reference Materials migrated off Drupal (this week)
  – Sailpoint Readiness (late May)
    • Includes read-only connectors aggregating data from the IDDB as well as correlation of data from the provisioned targets (e.g. active directory instances, other)

• Active topics
  – Outreach meetings continue
  – Discussions with schools around provisioning of Office 365 (single tenant)
  – Plan and Analyze phase for multiple releases
Discussion: Early Access

- Long-standing area of concern under heading of “On-boarding”
  - Perceived as a gap by many
  - Particularly problematic for Faculty and Instructors
- Different approaches taken by different schools and departments depending on what tool sets are used
- Lack of clear policies on when early access is or is not okay
- Lot of focus on the I-9 process as it impacts ability to get data into the system so that an HUID can be issued to an individual
Discussion:

• Inventory the problematic use cases
• Identify common themes between the cases
• Identify topics that can be categorized as “policy issues”
• Identify things that appear to be training and awareness issues?

Given the above, what are the top priorities for possible action?
Wrap-Up

• Topic for next meeting
• Timeframe for next meeting
• Recap any action items
Reference Materials
IAM Program Overview - Vision

The Vision for Identity and Access Management (IAM)

Provide secure access to applications that is easy for the user, application owner, and IT administrative staff with solutions that require fewer login credentials, enable collaboration across Harvard and beyond, and improve security and auditing.

Strategic Objectives

1. Simplify the User Experience
   “Simplify and improve user access to applications and information inside and outside of the University.”

2. Enable Research and Collaboration
   “Simplify the ability for faculty, staff, and students to perform research and collaboration within the University and with colleagues from other institutions.”

3. Protect University Resources
   “Improve the security stature of the University with a standard approach.”

4. Facilitate Technology Innovation
   “Establish a strong foundation for IAM to enable user access regardless of new and/or disruptive technologies.”

Guiding Principles

- Harvard Community needs will drive the technology supporting the Identity and Access Management Program
- Tactical project planning will remain aligned with the Program strategic objectives
- Solution design should allow for other Schools to use the foundational to communicate with the IAM system in a consistent, federated fashion
- Communication and socialization of the program are critical to its success

Key Performance Indicators

- The number of help desk requests that relate to account management per month.
- The number of registered production applications that use the IAM system per month.
- The number of user logins and access requests through the IAM system per month.
- The number of production systems that the IAM system provisions to per month.