



Meeting Name	IAM Technical Oversight Committee Minutes		
Meeting Date	March 12, 2015	Meeting Time	1:00 – 2:00 PM
Location/ Conference #	6 Story St. Conference Rm	Meeting Host	Magnus Bjorkman

Invitees

Magnus Bjorkman	X
Steve Duncan	X
Brian Pedranti	
Sherif Hashem	
Raj Singh	X
Yadhav Jayaraman	
Jonah Pollard	X
Tim Gleason	X
Mahbub Rahman	X
Jessica Schilling	X
Carolyn Brzenzinski	

Sara Sclaroff	
Rich Ohlsten	X
Colin Murtaugh	X
Tyson Kamikawa	X
David Faux	
Eileen Flood	X
Grainne Reilly	X
Micah Nelson	
Greg Covelle	
Gretchen Grozier	X
Randy Stern	X

Action Items from Previous Meeting

- ~~• Gretchen – Distribute communication strategy (including for application owners, different business owners) – discussed during meeting~~
- ~~• Magnus/Tim – think about 3rd party vendors using non Harvard domains for login (Tyson’s question)~~
- ~~• Mahbub – look at MFA vendor to be able to use federation in schools (same app on phone does all) – discussed during meeting~~
- IAM/UC – research how Lync will work with HarvardKey (still on Icemail and use ADID to login at present)

Agenda and Notes

Topics:

- ✓ Communications – will have targeted approach for each population we rollout to, with a standard set of formats. Starting outreach to PIN app owners who may need to do some reconfiguration for HarvardKey (town hall meeting scheduled 3/31).

1. Chairs Report – Status Update

- ✓ Reviewed the [Executive Committee Dashboard from 3/6/15](#) - overall the status is green
- ✓ Recent highlights: HLDAP is in Prod (in the Cloud), Alumni API is done (Mike T is working on the input from Advance), HMS analysis completed, Program Increment 2 demo done on 3/10.

2. Multi-Factor Authentication

- ✓ Mahbub discussed the POC happening in this Program Increment and addressed some questions raised last meeting. Harvard MFA solution will be in our cloud; we are looking for flexibility and integration with multiple platforms. Won’t be able to use Google (only have SaaS option) also many issues with a “lost key”. One vendor we have looked at supports ADFS and one is working on it.
- ✓ There are 3 use cases we are pursuing: application requires MFA, user opts in to use MFA for all their logins, an app requires a subset of users (ex: admins) to use MFA.

3. Using email address for Login Name

- ✓ Tim reviewed the use of email as the login name, which is quite typical for SaaS providers.
- ✓ There is a backup for giving an @harvard.edu with the UID to the left sign of the at sign in instances when folks need that configuration.

4. Magnus talked about the cloud migrations, which provide not just cost savings but also high availability and improved DR capabilities. The cloud also provides improved security practices, (more robust authentication than on-prem). He reviewed many diagrams (see [deck for these](#)).

Please be in touch with anyone on IAM team if you have questions.

Action Items

- IAM will work on a communications protocol so that technical owners are notified before business owners (so they can be prepared for questions) – per Eileen’s suggestion. Gretchen to work on this long-term.

Next Meeting

Thursday, April 16, 2015 at 1pm